Supported Platforms

This page contains information on the platforms generally supported for use with Campus.

> For recommended browser settings, see the following article: Recommend Browser Settings

Upcoming Changes to Supported Platforms

Notable upcoming changes to platform support are summarized in the following table.

Item	Details	Effective Date
POSReady	Following Microsoft's end of life for POSReady7, Campus will no longer support POSReady7 as of this date.	10/12/2021

Supported Browsers

The following table displays supported combinations of browsers for general use of Campus.

> Being as Infinite Campus is web-based, the supported browsers table below does not list Operating System versions as they are unnecessary. As long as a computer is able to access Infinite Campus using a combination of operating system/browser/versions listed below, it does not matter what version of Windows, MacOS, or ChromeOS the computer is running.

Windows	
Browser	**Supported Version**
Internet Explorer	Effective January 1, 2021, Infinite Campus will no longer support Microsoft Internet Explorer as a supported browser. The most current and most recent previous version of Microsoft Edge will continue to be supported.
Chrome	Campus supports the current and most recent previous version of Chrome.
Firefox	Campus supports the current and most recent previous version of Firefox.
Edge	Campus supports the current and most recent previous version of Edge.
Mac	

Browser	Supported Version
Safari	Safari 12.x Campus supports all versions of Safari currently supported by Apple.
Chrome	Campus supports the current and most recent previous version of Chrome.
Firefox	Campus supports the current and most recent previous version of Firefox.

ChomeOS (Chromebook)	
Browser	**Supported Version**
Chrome	Campus supports the current and most recent previous version of Chrome. To ensure the best performance and compatibility, Campus recommends running the most up-to-date version of ChromeOS. Finance/HR users will need to allow the use of the Flash plugin. Due to ChromeOS lack of Java support, Cafeteria Serve, Schedule Wizard, the Service Layout portion of the Application Manager, and Online Registration will not be accessible within Campus.

iOS
The Campus web application (with the exception of Control Center and Campus Student) is currently not supported for use on iOS devices.

Android
The Campus web application (with the exception of Control Center and Campus Student) is currently not supported for use on Android devices.

Third-Party Software Minimums

The following table describes the Campus-supported minimum versions of third-party software needed to properly use Campus.

Adobe Flash	Adobe Flash Player 10.X or higher is required for use of the Data Analysis tool on all Campus-supported platforms.
	The Finance Premium Product requires Adobe Flash Player 10.1 or higher. ▶ Click here to expand... The Finance modules, originally written in Flex/Flash technology, are being rebuilt because Flash is being retired by Adobe and major web browsers in the year 2020. If you're using Campus Finance, you're likely seeing a related pop-up warning when you access a module and this will continue until we complete the transition to a rebuilt set of tools.

We plan to release changes module by module, with Accounts Payable being the initial release.

Modules to follow Accounts Payable are listed below in release order; however, priorities and technical dependencies may cause reordering:
- General Ledger Processing
- Cash Management/Accounts Receivable
- Purchasing/Requisitions
- General Ledger Setup
- Budgeting

We will announce the release for each new module approximately 30 days in advance.

Java Version	Campus .1809+	Standard Version 8 (Java 1.8_152+) Please avoid upgrading to Java 1.8_221+ due to the information described in the warning below.
	Campus .1805 and below	Standard Version 7 (Java 1.7)

Point of Sale Terminals: Please avoid upgrading past Java 1.8_202 due to incompatibility issues.

Oracle, who owns the version of Java we use in our products (i.e. Java Webstart is used in POS and Schedule Wizard), decided to transition to a paid licensing model from their formerly free model. For Campus users, this change began to take place in April 2019 when Java 8 version 211 became available.

At this time, users who attempt to apply the Java 8 version 211 update will be presented with a warning message from Oracle that tells them they need to purchase a commercial version of Java to continue using it.

Districts should NOT download and install Java updates beyond Java 8 version 202 for now. Infinite Campus is transitioning our application to utilize the OpenJDK version of Java (and Webstart). Once a fully integrated version is available, customers will be transitioned to that. In the interim, Java 8 v.202 is a fully stable and secure version and there is no immediate need or benefit to update a Java installation beyond that. We will keep customers updated should this change.

Campus Student and Parent App

Campus Student and Parent Apps apps are designed to provide real-time access to student information such as grades, assignments, attendance, schedules, and announcements.

These apps can be downloaded from the Apple App Store and Google Play. The following devices/OS versions

are supported:

Device	Minimum OS
Apple iOS Devices (iPod Touch, iPhone, iPad)	iOS 9.0+
Android Devices (Phones and Tablets)	Android 4.1+

Campus Mobile Portal App

The Campus Mobile Portal app is supported for the following devices/OS versions:
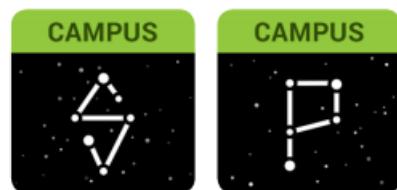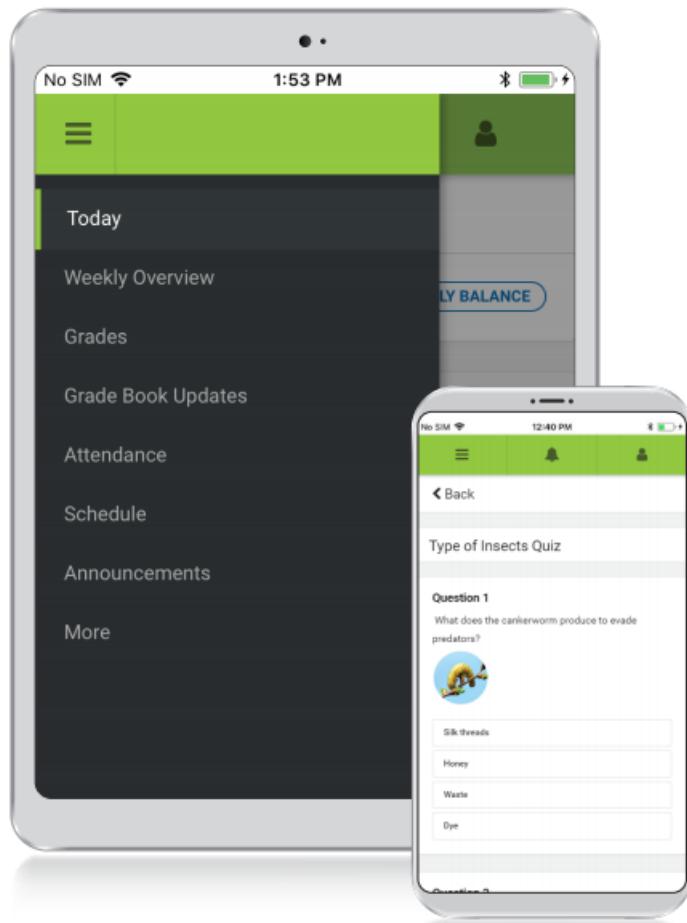
As of late June 2019, the Campus Portal has been completely replaced by the Campus Student and Campus Parent apps and is no longer available. Users attempting to log in to the Portal will be redirected to the new applications. Students and Parents can download the Campus Student and Parent apps from the Apple App Store or Google Play.

Accessing Campus on Mobile/Tablet Devices

With each release, Infinite Campus continues to work on and improve the user experience of accessing the Campus web application on mobile and tablet devices. Responsive design throughout the product allows tools to resize based on a device's screen size and resolution and navigation throughout the product allows for touchscreen interaction.

Please note there are some Campus features which use Java or Flash which aren't supported on today's mobile operating systems.

Point of Sale Terminal Minimums

The following table indicates the recommended minimum operating requirements for use of Campus Food Service on Point of Sale terminals:

Campus does not support Campus Food Service running on Macintosh-based terminals at this time<u>All terminals must be PC based</u>.

Service Layout functionality requires the use of Java and is only supported in a Windows environment.

	Supported Minimums
	Infinite Campus recommends users operate at or above the levels listed below.
Operating Systems	**Supported:** POSReady 7, Windows 8.0, Windows 10 **Recommended:** Windows 10 As of Release Pack .1833, POS functionality and drivers have been updated to support POS-X cash drawers. **Districts are responsible for the management of Windows updates on Point of Sale (POS) terminals.**
Processor	Intel Celeron E1500 64-bit @ 2.2 GHz (Dual-Core)
Memory	1GB DDR2
Hard Drive	160GB 7200RPM SATA-300
Network Connection	10/100 full duplex wired
Java	Java 1.8.x Campus recommends using the 64-bit version of Java.Please avoid upgrading past Java 1.8_202 due to incompatibility issues. Oracle, who owns the version of Java we use in our products (i.e. Java Webstart is used in POS and Schedule Wizard), decided to transition to a paid licensing model from their formerly free model. For Campus users, this change began to take place in April 2019 when Java 8 version 211 became available.

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Campus .1809 introduces a dependency between Tomcat and Java 8. Users must update to Java 8 in order to update to Campus .1809 and beyond.

Please see this article for more information.

Service Layout functionality requires the use of Java and is only supported in a Windows environment.

Internet Browsers	Please refer to the Supported Browser Combinations section.

Frequently Asked Questions (FAQ)

Expand the link below to view a list of frequently asked questions about Campus supported platforms:

▶ Click here to expand...

What is a supported platform?

A supported platform is one that:

- Infinite Campus is regularly testing during the development cycle.
- Is available within Infinite Campus for support and developers to reproduce problems.
- Both Authorized support contacts at the district and the Campus Support team can work with.
- Bugs raised against it will be given priority.

Can I get assistance with running Campus on a platform that is not supported?

If you are running Campus on an unsupported platform, then we cannot guarantee providing any support for it.

How can I get Infinite Campus to be supported on a new or unsupported platform?

Supporting a new platform involves a significant investment of time by Infinite Campus. This investment includes up-front costs of setting up new testing environments, resources applied to fixing new issues, and on-going maintenance costs in the future. Therefore, we only support new platforms when there is significant demand to do so.

My organization has a standardized operation environment that Infinite Campus does not support. What can I do?

In this situation, you have the following two options:

1. Run Campus in the unsupported environment, with the caveats mentioned above.
2. Make an exception to your standardized operating environment and set up Campus based on its supported platforms.